Subject: Crystal Serenity Itinerary change notification Overnight 12/6-7/2018 From: Leticia Alvarado <Leticia.Alvarado@portsamerica.com>

Date: 11/10/2017 04:04 PM

To: Metro Agent LA < MetroAgentLA@metrocruiseservices.com>, Kevin Wong <Kevin.Wong@metrocruiseservices.com>

To: Metro Agent LA <MetroAgentLA@metrocruiseservices.com>, Kevin Wong <Kevin.Wong@metrocruiseservices.com> CC: Octavio Sanchez <Octavio.Sanchez@portsamerica.com>, Lily Lee <Lily.Lee@portsamerica.com>, Huy Phan <Huy.Phan@portsamerica.com>, "Jeanne Futuyma" <Jeanne.Futuyma@portsamerica.com>, Stanley Canepa <Stanley.Canepa@portsamerica.com>, "'Leon, Laura'' <LLeon@portla.org>, "Tom Dorsey!" <tomd@sanpedro.net>, "Chase, Christopher'' <CChase@portla.org>, "Mukogawa, Wayne'' <WMukogawa@portla.org>, "RViola@portla.org" <RViola@portla.org>, Autumn Chestnutt <Autumn.Chestnutt@portsamerica.com>, Jeffery Metzger <Jeffery.Metzger@portsamerica.com>, "'Gonzalez, Crystal'' <cbgonzalez@portla.org>, "Mathera, Gina'' <GMattera@portla.org>, "Tara Benedict" <Tara.Benedict@portsamerica.com>, "'Gonzalez, Crystal'' <cbgonzalez@portla.org>, "Braun, Logan'' <LBraun@portla.org>, "Adams-Lopez, Theresa'' <TAdams-Lopez@portla.org>, "Malahni, Trisha'' <TMalahni@portla.org>, "Braun, Logan'' <LBraun@portla.org>, "Augello, Diane''' <Daugello@portla.org>, "Tosolini, Mario' <MTosolini@portla.org>, "Dorfman, Vivien'' <VDorfman@portla.org>, "Pan, Mahsa'' <MPan@portla.org>, "Chuc, Brian'' <BChuc@portla.org>, "Jimenez, Linda'' <LJimenez@portla.org>, "Reyes, Bernadette'' <BReyes@portla.org>, Hannah Dull <Hannah.Dull@portsamerica.com>, Lorena Parker <lparker@sanpedrobid.com>, "Grimaldi, Gianfranco'' <GGrimaldi@portla.org>

Kevin

The Crystal Serenity is already on the POLA/PACI Vessel Schedule for overnight port call December 6-7, 2018

Thank you, Letty Alvarado Ports America Los Angeles Cruise Terminal Berth 93, 100 Swinford Street San Pedro, CA 90731 Phone: 310-831-2096 Mobile: 310-561-4992 Fax: 310-732-6981 Leticia.Alvarado@portsamerica.com

www.portsamerica.com www.portoflosangeles.org

From: Metro Agent LA [mailto:MetroAgentLA@metrocruiseservices.com] Sent: Friday, November 10, 2017 2:20 PM Cc: Metro Agent LA <MetroAgentLA@metrocruiseservices.com> Subject: Crystal Serenity Itinerary change notification Overnight 12/6-7/2018

Letty

Can you arrange the below:

8324	06-Dec-2018	Los Angeles/San Pedro	UNITED STATES		12:00	Overnight
8325	07-Dec-2018	Los Angeles/San Pedro	UNITED STATES	V	Overnight	17:00

Thanks and Best Regards

KEVIN WONG

Regional Manager, Agency Operations

Pier 27 San Francisco San Francisco, California 94111 www.metrocruiseservices.com

Phone: (415) 231.1482 Mobile: (415) 816.4692 Email: MetroAgentSF@metrocruiseservices.com



From: Hodson Anita [mailto:AHodson@crystalcruises.com] Sent: Friday, November 10, 2017 1:44 PM To: Metro Agent LA Cc: Michael Gass: sean.momi@metroshore.com Subject: Itinerary change notification from Crystal Cruises

Dear Group Email

An itinerary change notification has been made available for you at the MarineXchange e-commerce portal. We kindly ask you to confirm the receipt of those changes

Ship	Cruise Nbr	Date	City	Changed Detail		New Value
Crystal Serenity (CY)	8325	07-Dec-2018	Los Angeles/San Pedro	ETA	2018-12-07 06:00:00	2018-12-07 00:00:00

None

To access the notification you need to be connected to the internet. The link is: DC763492FC49FFA0A70134926 https

The data you enter will be saved automatically as soon as you move to the next field.

Once all data has been entered into the document, please click on the red SUBMIT button at the bottom of the screen. After the request was submitted, it becomes read-only and no further changes can be made

Please do not hesitate to contact me should you have any questions.

Best regards, Anita Hodso +1 310 203 4495 LA Office Crystal Cruises Crystal Serenity Itinerary change notification Ove...

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